



MyBennyTM

User Guide





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Members have access to their debit card account information 24/7 by logging into www.umar.com or www.mybenny.com. Account balances, transaction details, card status and other helpful information can be located on the websites.

Follow these instructions for registering and/or logging into your account and viewing your account details.

SECTION 1: UMR.com Registration Procedures

1. Go to www.umar.com
2. Click on **MEMBERS** in the middle of the web page.



* * * * *

(Continue...)

3. Enter your member ID on the next screen (see image below) and press enter.

- a. *NOTE: Please enter the member ID located on your insurance benefits card. If you do not have insurance benefits with UMR, please enter your full social security number (SSN) with no dashes or spaces.*

UMR

Home About UMR Solutions Contact Us Login/Register en Español

Please identify yourself

- I am a member
- I am an employer
- I am an advisor
- I am a provider

Enter the member ID located on your insurance benefits ID card.

If you do not have UMR insurance, please enter your full social security number (SSN) with no dashes or spaces.

Online services access:

Please enter the member ID located on your benefits ID card:

Member ID:

Go to my online services

Can't find your member ID?

Don't have a member ID?

Can't get in?

Find it fast

Our online services are fast, easy and free with convenient access to tools and resources such as:

- Claim status
- Frequently used forms

* * * * *

You will be redirected to the appropriate member website to begin the registration process to access your account.

UMR

Routing you to your services...

You are being redirected to <https://member-fms.umar.com>. Please bookmark that page for a fast and easy return visit.

* * * * *

4. Enter your username and password if you have already registered.
5. If you need to register, click on the **Need a Username? Register here.** link and follow the steps to complete your registration.

The image shows a screenshot of the UMR website. On the left is a green navigation menu with 'Fast Find' (Site Tour, Find a provider, Contact Us) and 'Resources' (Forms, Surveys). The main content area features a banner with the UMR logo and a survey result: '...UMR customers describe themselves as 'extremely satisfied' with UMR.' Below this is a 'Member login:' box with fields for 'Username: johndoe' and 'Password:', a 'Submit' button, and links for 'Need a Username? Register here.' and 'Forgot your Username or Password? en Español'. A red callout box on the left says 'Please mark this page as a BOOKMARK for easy access in the future.' Another red callout box in the center says 'If you have already registered, simply enter your username and password. If you have not registered, click on the Need a Username? Register here. link.' Red arrows point from this callout to the 'Submit' button and the 'Need a Username? Register here.' link. Below the login box is a 'Tools' section with a 'Coverage Advisor' link. At the bottom, there is a row of asterisks: '* * * * *

Continue to the next section after registering or logging in to locate the debit card information and view your account.

SECTION 2: Locating the Debit Card Links on UMR.com

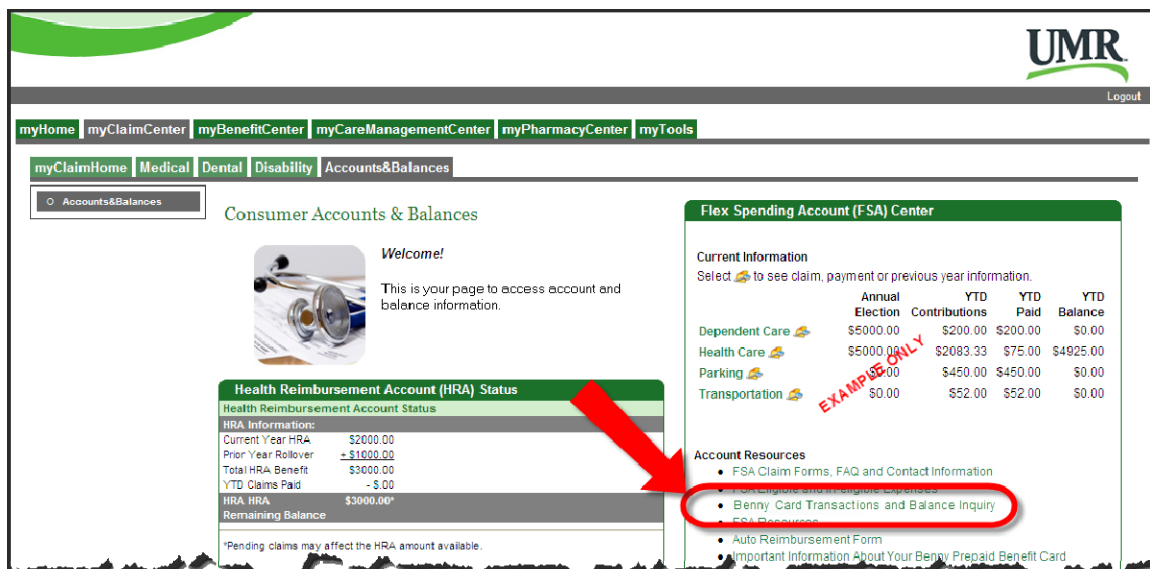
1. Click on the **myClaimCenter** tab at the top of the page.
2. Then click on the **Accounts&Balances** tab in the second row.



* * * * *

The **Flex Spending Account (FSA) Center** is on the right side of the page.

3. Click on the **Benny Card Transactions and Balance Inquiry** link listed in the Account Resources section.



* * * * *

SECTION 3: MyBenny.com Registration Procedures

After clicking on the Benny Card link, the screen will refresh and redirect you to the www.mybenny.com website. Members will need to register on this website as well in order to gain full access to the debit card account information.

If users prefer, they can save this website as a favorite and login directly on this website to access their debit card information.

1. If you are already registered, please enter your Email Address and Password.
2. If you need to register, please click on **First time using MyBenny? Please Register**.

MyBenny™

Welcome to Benny™ Central System Login

My Benny Login

Education Center →

IIAS Merchants →

90% Rule Merchants →

Policies →

First time using MyBenny? [Please Register](#)

Email Address:

Password:

Login

[Forgot password](#)

[Change username or password](#)

* * * * *

The **Confirm User Account** screen will be displayed. From this screen members can perform the following:

- Register as a new user.
- Recreate a forgotten password.
- Change your username and password.

* * * * *

To register as a new user:

1. Enter your **MEMBER ID** – this is your full social security number with no dashes or spaces.
2. Enter your **DEBIT CARD NUMBER** – this is the full 16-digit number with no dashes or spaces.
3. Enter your **ZIP CODE**.
4. Click on **CONTINUE** at the bottom.

* * * * *

The **Create User Account** screen will be displayed. Complete the **Login Information** section.

MyBenny™
Welcome to Benny™ Central System Login

My Benny Login

Education Center > **Create User Account**

IIAS Merchants >

90% Rule Merchants >

Policies >

Login Information

Enter your Email Address for the user name and create a personalized password that you won't forget.

Email Address: john.doe@yahoo.com

Confirm Email Address: john.doe@yahoo.com

* If you do not have an email address, please enter your desired identity in the following format: john.doe@myemail.com

Password: ●●●●●●

Confirm Password: ●●●●●●

* Must be between 8 and 15 characters and contain one number.

Create Account

Cardholder Profile Information

First Name: JOHN MI:

Last Name: DOE

Work Phone:

Fax:

Alternate Phone:

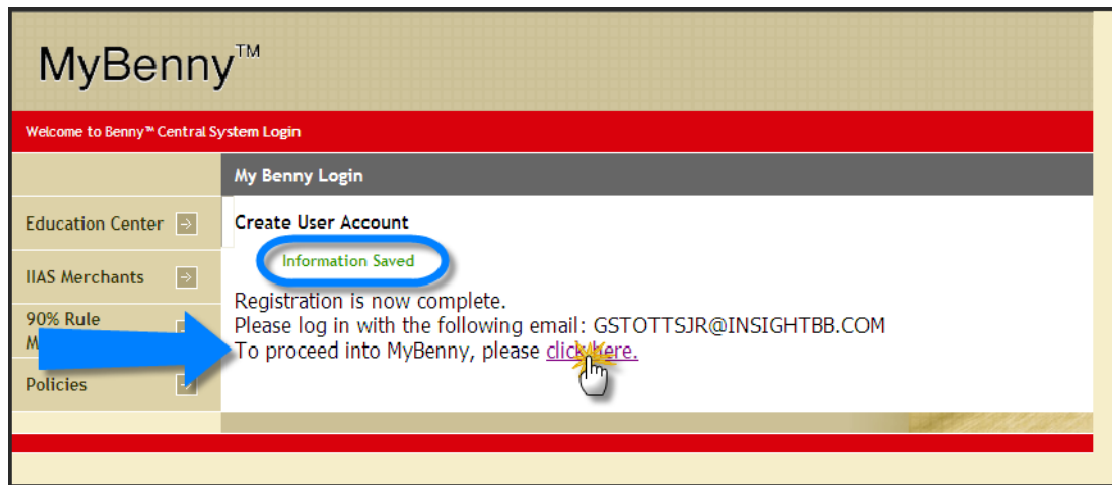
Email: john.doe@yahoo.com

Address Line 1: 1234 Any Street

Email Address	<ul style="list-style-type: none"> ➤ Enter your email address. This will be your username for logging into MyBenny.com. ➤ If you previously registered with your email address AND the system is not accepting your email address, or you do not have an email address, please enter your desired username in the form of an email address. <ul style="list-style-type: none"> ▪ Ex: john.doe@unknown.com ➤ This email address is strictly used as the username to access the account. No correspondences will be sent to this email address.
Confirm Email Address	<ul style="list-style-type: none"> ➤ Re-enter your email address for confirmation purposes.
Password	<ul style="list-style-type: none"> ➤ CREATE YOUR OWN PASSWORD. ➤ **IMPORTANT** Passwords must be between 8 and 15 characters long and contain at least one number.
Confirm Password	<ul style="list-style-type: none"> ➤ Re-enter your password for confirmation purposes.
Cardholder Profile Information section at the bottom	<ul style="list-style-type: none"> ➤ Information in this section CANNOT be updated. ➤ Please review the information for accuracy and contact UMR Customer Service with any questions or concerns about this section.
<p>After all information has been entered, click on the “CREATE ACCOUNT” button.</p>	

* * * * *

A confirmation screen will appear providing the following message: **Information Saved**
To continue to MyBenny, click on the **click here** link on this confirmation screen.



* * * * *

(Continued...)

SECTION 4: Logging into MyBenny.com

After registering on MyBenny.com, you will be redirected back to the **MAIN LOGIN PAGE**. If you have previously registered, you can access this login page by going directly to www.mybenny.com.

1. Enter the **email address** that you setup as your username.
2. Enter the **password** that you created.
3. Click on **Login**.

MyBenny™

Welcome to Benny™ Central System Login

My Benny Login

Education Center →

IIAS Merchants →

90% Rule Merchants →

Policies →

Login

First time using MyBenny? [Please Register](#)

Email Address:

Password:

Login

[Forgot password](#)

[Change username or password](#)

* * * * *

The **Cardholder Home** page will be displayed.

MyBenny™

Welcome, **JOHN.DOE@UNKOWN.COM** Logout

Cardholder's Name: DOE, JOHN **Cardholder's ID:** 123456789

Cardholder Profile

Client Name: ABC Company
 Cardholder Address: 123 Any Street
 Wausau, WI 54980
 Cardholder Phone: (555) 555-5555
 Cardholder Email: john.doe@unknown.com

Card Status

Active / Suspended / Ready for Activation / Closed

To report your card as lost or stolen or to request a new card, please contact your administrator.

Tools

- [Education Center](#)
- [90% Rule Merchants](#)

Summary Sheet

Details are delayed due to processing...

Account	Election Amount	Settlements	Adjustments	Settled Balance	Auth. Not Settled	Available Balance
HCA2011	\$1,040.00	\$0.00	\$0.00	\$1,040.00	\$0.00	\$1,040.00

Recent Activity Details

NOTE: To view a specific activity click on the Activity Type (Type) for that activity.

Trans Date	Settle Date	Type	Amount	Account	Description	MCC	Substantiation
1/24/2011 7:42:51PM	1/25/2011 12:42:51AM	Adjustment	(\$1,040.00)	HCA2010	ADJUSTMENT	N/A	N/A
1/1/2011 3:23:13AM	1/1/2011 8:23:13AM	Value Load	\$1,040.00	HCA2011	MANUAL BATCH LOADER	N/A	N/A

[View All Activity](#)

Member Information	<ul style="list-style-type: none"> ➤ Member Name and SSN at the top of the screen. ➤ Company Name ➤ Member Address and email address if available
Card Status	<ul style="list-style-type: none"> ➤ Card status is located at the top right. ➤ Ready for Activation: Card needs to be activated prior to use. ➤ Active: Card is ready to use ➤ Suspended: Card is temporarily deactivated until improper transactions are resolved on the account. ➤ Closed: Account has been closed and can no longer be used.
Account Balance(s)	<ul style="list-style-type: none"> ➤ The remaining available balance will be displayed. ➤ The balance is updated "real-time" as transactions are made.
Recent Transactions	<ul style="list-style-type: none"> ➤ The five most recent transactions will be displayed at the bottom of the page. ➤ To view more transactions, click on the View All Activity at the bottom right.

* * * * *

SECTION 5: Viewing Activity and Transaction Details

****IMPORTANT**** When navigating through the MyBenny website, please do not use the **BACK/FORWARD** buttons at the top of your browser. Doing so may log you out of the system and require you to login again. Please utilize the various navigational links found throughout the website (i.e. Return to Summary, Cardholder Home, etc.).

View All Activity

1. Click on the **View All Activity** link at the bottom of your home page to view all transactions on your account.

The screenshot shows the MyBenny website interface. At the top, there's a red header with the MyBenny logo and a 'Logout' button. Below the header, there's a navigation menu on the left with links like 'Cardholder Admin', 'Home', 'Cardholder Profile', 'Cardholder Activity', and 'View All Activity'. The main content area displays 'Cardholder's Name' and 'Cardholder's ID'. Below this, there's a 'Cardholder Profile' section with 'Client Name' and 'Card Status'. A 'Tools' section is also visible. A table of transactions is shown, with columns for 'Trans Date', 'Settle Date', 'Type', 'Amount', 'Account', 'Description', 'MCC', and 'Substantiation'. The table contains two rows of transaction data. At the bottom of the page, a blue arrow points to a 'View All Activity' button.

Trans Date	Settle Date	Type	Amount	Account	Description	MCC	Substantiation
1/24/2011 7:42:51PM	1/25/2011 12:42:51AM	Adjustment	(\$1,040.00)	HCA2010	MANUAL BATCH LOADER	N/A	N/A
1/1/2011 3:23:13AM	1/1/2011 8:23:13AM	Value Load	\$1,040.00	HCA2011	MANUAL BATCH LOADER	N/A	N/A

* * * * *

A summary screen will be displayed to reflect account balances and activity performed on the account.

MyBenny™

Welcome, [Cardholder Name] [Logout](#)

Cardholder's Name: [Cardholder Name]

Cardholder Activity > View Activity

Available Account Balance

Filter options for searching through transactions.

Activity Parameters

Card Transactions

Activity Details

Declined transactions are in RED.

Transactions that require receipts to be submitted to UMR will indicate "Documentation Required" at the far right.

* Election Amount	* Settlements	* Manual Claims	Paid Balance	Auth. not Settled	Available Balance
\$1,040.00	\$0.00	\$0.00	\$1,040.00	\$0.00	\$1,040.00

NOTE: These parameters only apply to recent transactions.

Filter by Activity Types:

Filter by Substantiation:

Filter by Account:

Filter by Transaction Date Between: AND

Go

NOTE: To view a specific activity click on the Activity Type (Type) for that activity.

Page 4 of 5 << First < Previous | 1 | 2 | 3 | 4 | 5 | Next > Last >>

Trans Date	Settle Date	Type	Amount	Account	Description	MCC	Substantiation
9/28/2008 8:40:25PM	9/29/2008 12:40:25AM	Decline	(\$59.25)	N/A	Insufficient funds	8071	N/A
			(\$59.25)	N/A	Insufficient funds	8071	N/A
			\$152.48	HCA2008		8062	Documentation Required
			\$14.00	HCA2008	MEDCO	5912	No Follow Up Required
8/4/2008 2:05:04PM	8/6/2008 12:19:26PM	Settlement	(\$4.24)	HCA2008	X RAY ASSOCIATES	8011	Eligible
8/4/2008 1:54:11PM	8/5/2008 12:16:32PM	Settlement	(\$31.04)	HCA2008		8062	Documentation Required
3/13/2008 1:20:28AM	3/17/2008 12:37:58PM	Settlement	(\$93.00)	HCA2007	MEDCO	5912	No Follow Up Required

Page 4 of 5 << First < Previous | 1 | 2 | 3 | 4 | 5 | Next > Last >>

View Individual Transaction Details

1. Click on the blue, underlined [Settlement](#) link for a specific transaction. This link is located in the column titled "Type."

MyBenny™

Welcome, [Name] [Logout](#)

Activity Details

NOTE: To view a specific activity click on the Activity Type (Type) for that activity.

Page 4 of 5 << First < Previous 1 2 3 4 5 | Next > Last >>

Trans Date	Settle Date	Type	Amount	Account	Description	MCC	Substantiation
8/4/2008 1:17:42PM	8/5/2008 12:14:20PM	Settlement	(\$ 01.80)	HCA2008	EAPTIS	8062	Documentation Required
7/10/2008 3:53:00PM	7/14/2008 12:27:20PM	Settlement	(\$ 6.00)	HCA2008	MEDCO	5912	No Follow Up Required
7/9/2008 12:15:15PM	7/12/2008 12:34:27PM	Settlement	(\$ 7.00)	HCA2008	MEDCO	5912	No Follow Up Required
3/13/2008 1:20:28AM	3/17/2008 12:37:55PM	Settlement	(\$ 3.30)	HCA2008	MEDCO	5912	No Follow Up Required

Page 4 of 5 << First < Previous 1 2 3 4 5 | Next > Last >>

* * * * *

The **Detailed Activity Info** screen will be displayed. Additional details are provided on the next page.

MyBenny™

Welcome, [Name] [Logout](#)

Cardholder's Name: [Name] **Cardholder's ID:** [ID]

Cardholder Activity > Detailed Activity Info

Client Name: [Name]
Cardholder ID: [ID]
Cardholder Name: [Name]
Authorization Code: [Code]
Log ID: [ID]
Reference Number: [Number]
Merchant Name: [Name]
Merchant Number ID: [ID]
MCC: 8062
MCC Description: Hospital

Substantiation Status:
Documentation Required

Accounts Affected

Account	Amount
HCA2008	(\$101.80)

[Activity Dispute Form](#)

Substantiation Info

[] Cardholder Follow Up

Follow Up Requests	Follow Up Date	
First Request	9/12/2008 10:42:00 AM	Begin Letter
Second Request	10/20/2008 11:35:00 AM	Begin Letter
Automatic Overpayment Request	11/20/2008 6:48:00 AM	Begin Letter

Detailed Activity Info screen...

MyBenny™
Welcome, JOHN.DOE@UNKNOWN.COM [Logout](#)

Transaction and Merchant Information
Indicates the account from which the funds are being deducted.

Substantiation Status:
Indicates if receipts need to be submitted for the transaction.

Accounts Affected:
Indicates the account from which the funds are being deducted.

Follow Up Requests:
Lists the request letters that UMR has sent to the member. Members can print a copy by clicking on [Regen Letter](#).

Ineligible Expense Details:
Denial details will be displayed here if a transaction is determined to be ineligible after the submitted documentation has been reviewed.

Navigation Link:
Use these types of links to navigate throughout the website. This link will return to the Account Summary page (main home page).

Transaction Details:
 Cardholder Name: JOHN DOE
 Cardholder ID: 1111234567
 Authorization Code: 101101
 Log ID: 1111234567
 Reference Number: 54554654645465487397654
 Merchant Name: ABC HOSPITAL
 Merchant Number ID: 00-0000000000
 MCC: 8062
 MCC Description: Hospitals

Substantiation Status:
Documentation Required

Tools
[Education Center](#)
[90% Rule Merchants](#)

Accounts Affected

Account	Amount
HCA2008	(\$101.60)

[Activity Dispute Form](#)

Substantiation Info
 [-] Cardholder Follow Up

ACTIVITY DISPUTE FORM:
 Members need to complete this form if they feel that a transaction is invalid or has been performed fraudulently. **Must be submitted within 90 CALENDAR DAYS** from the original transaction date.

Follow Up Requests

Follow Up Requests	Follow Up Date	
First Request	9/12/2008 10:42:00 AM	Regen Letter
Second Request	10/20/2008 11:35:00 AM	Regen Letter
Automatic Overpayment Request	11/20/2008 8:48:00 AM	Regen Letter

Cardholder Follow Up

☐ Eligible

Request Received Date:

Eligible Amount:

☐ Over-The-Counter (OTC)

Ineligible Expense (Overpayment)

Ineligible Date:

☐ Suspended

Overpayment Amount:

Reason for Overpayment: Did not substantiate the transaction

Other Reason:

Amount Paid:

[Return to Summary](#)

SECTION 6: Cardholder Menu (Left Menu)

This section will provide additional guidance and details for the menu located to the left of the home page. Each navigational link will be described in this section.

MyBenny™

Cardholder's Name: [Redacted] **Cardholder's ID:** [Redacted]

Cardholder Profile

Client Name: [Redacted]
 Cardholder Address: [Redacted]
 Cardholder Phone: [Redacted]
 Cardholder Email: [Redacted]

Card Status

Suspended

To report your card as lost or to request a new card, please contact your administrator.

Update Profile

Summary Sheet

Details are delayed due to processing...

Account	Election Amount	Settlements	Adjustments	Settled Balance	Auth. Not Settled
HCA2011	\$1,040.00	\$0.00	\$0.00	\$1,040.00	\$0.00

* * * * *

Home

➤ Click on the Home link to be returned to the Home screen.

MyBenny™

Welcome, [Redacted]

Cardholder's Name: [Redacted] **Cardholder's ID:** [Redacted]

Cardholder Profile

Client Name: [Redacted]
 Cardholder Address: [Redacted]
 Cardholder Phone: [Redacted]
 Cardholder Email: [Redacted]

Card Status

Suspended

To report your card as lost or stolen or to request a new card, please contact your administrator.

Update Profile

Summary Sheet

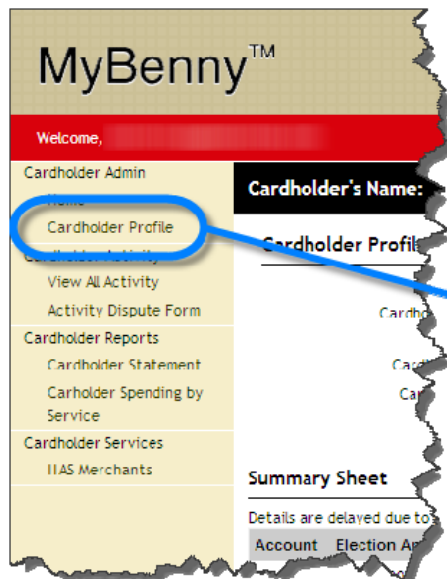
Details are delayed due to processing...

Account	Election Amount	Settlements	Adjustments	Settled Balance	Auth. Not Settled	Available Balance
HCA2011	\$1,040.00	\$0.00	\$0.00	\$1,040.00	\$0.00	\$1,040.00

Recent Activity Details

Cardholder Profile

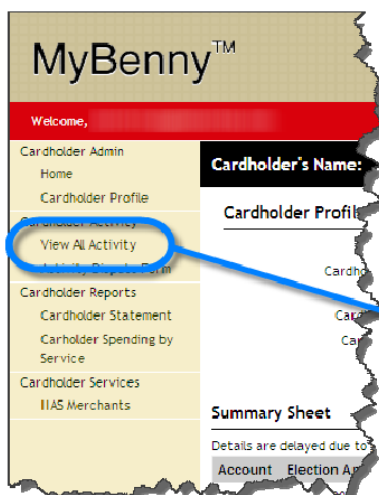
- Click on the **Cardholder Profile** link to view your name and address information.
 - If this information is incorrect please contact UMR Customer Service.
- **Members can update their email address on this screen to have request letters emailed directly to them.**



This screenshot shows the 'MyBenny Cardholder Profile' page. It displays the Cardholder's Name and ID. Below this, there is a section for 'Primary Cardholder Information' which includes fields for Client Name, Cardholder ID, First Name, Last Name, Work Phone, Fax, Alternate Phone, and Email. A note states: '* Note: You cannot change the information that has been grayed out. If you wish to change this information, please contact your Administrator.' The 'Email' field is highlighted with a blue arrow pointing to it from the left sidebar.

View All Activity

- Click on the **View All Activity** link to view all transactions that have been performed on the card.
 - This includes denied transactions and those that require documentation to be submitted to UMR.



This screenshot shows the 'MyBenny Cardholder Activity > View Activity' page. It includes a 'Summary Sheet' table and a list of transactions. The 'Summary Sheet' table has columns for Account, Election Amount, Settlements, Manual Claims, Paid Balance, and Auth. not. The transactions table has columns for Date, Time, Settlement, Amount, and Description. The page number 'Page 4 of 5' is visible at the bottom.

Account	Election Amount	Settlements	Manual Claims	Paid Balance	Auth. not
HCA2011	\$1,040.00	\$0.00	\$0.00	\$1,040.00	\$0.00

Date	Time	Settlement	Amount	Description
3/13/2008	11:21:14PM	Settlement	(\$56.00)	HCA2008 MEDCO
3/13/2008	1:20:28AM	Settlement	(\$93.00)	HCA2007 MEDCO
3/13/2008	1:20:28AM	Settlement	(\$4.00)	HCA2008 MEDCO

Activity Dispute Form

- Click on the Activity Dispute Form link to access the dispute form.

Transaction Dispute Form

This form must be completed and submitted as soon as a disputed transaction is identified. Transaction Dispute Forms must be received within 90 calendar days from original transaction's settlement date. Otherwise your dispute rights might be compromised. Complete all fields in this form. Incomplete forms will delay the dispute process. **Important Note:** This transaction dispute form is not intended to dispute why a transaction was declined or used for submission of requests for additional documentation.

If you have additional questions, please contact the phone number on back of your card.

Cardholder name		Benefit Administrator's Name:	
Cardholder mailing address		Cardholder Phone #	
City and state		Zip code	

Card Number	Date of Settled Transaction	Transaction Amount	Merchant Name

Cardholder Statement

- Click on the Cardholder Statement link to view a statement of your current account and the recent activity that has been performed. The statement also includes any transactions that require documentation to be submitted to UMR.

Cardholder Statement

Report Name: Cardholder Statement As of: 5/18/2007 6:41:50 PM

Employer: ABC Company
Cardholder: Joe Smith
 121 Any Street
 City, State Zip
Phone:
Email: jsmith@unknown.com

Activity Summary:

* Accounts	* Total Value Loaded	* Settlements	* Manual Claims	* Paid Balance	* Pending Settlements	* Available Balance
HCA2007	\$2,964.00	(\$2,700.00)	\$0.00	\$264.00	0	\$264.00

*Details may be delayed due to processing...

Activity Details:

Account	Transaction Date	Settle Date	Activity Type	Amount	Merchant	Substantiation
HCA 2007	2/7/2007	2/8/2007	Purchase Approved Settled	(\$2,700.00)	DOCTORS EYE INSTITUT	Documentation Required
HCA 2007	2/11/2007	2/11/2007	ValueLoad	\$2,964.00	MANUAL BATCH LOADER	NO

Evolution Benefits Confidential

Cardholder Spending by Service

- Click on the Cardholder Spending by Service link to view a report that will break down where the FSA dollars were spent.
 - **Example Only:** A member has an annual election of \$1500.00 in the Health Care FSA and has used this full amount with their debit card. This report will reflect where the funds were utilized. Perhaps \$1311.66 went toward medical expenses and the remaining \$188.34 went toward prescription expenses.

MyBenny™

Welcome,

Cardholder Admin
Home
Cardholder Profile
Cardholder Activity
View All Activity
Activity Dispute Form
Cardholder Reports
Cardholder Statement
Cardholder Spending by Service
Cardholder Services
IIAS Merchants

Cardholder's Name: [Name]
Cardholder's ID: [ID]

Cardholder Activity > View Spending by Service

Filter by Transaction Date Between 4/22/2011 And 10/19/2011 **Go**

As of: 10/19/2011 6:41:42 PM

Cardholder Spending by Service

Reporting Period: 1/1/2008 thru 12/31/2008
Prepared For: [Name]

Account:	Service Type	Amount
HCA2007	Pharmacy	\$ 93.00
	Total for HCA2007	\$ 93.00
HCA2008	Medical	\$ 289.36
	Pharmacy	\$ 227.00
	Total for HCA2008	\$ 516.36

IIAS Merchants

- Click on the IIAS Merchants link to access a list of all merchants that are compliant and utilize the IRS regulated IIAS system.

MyBenny™

Welcome,

Cardholder Admin
Home
Cardholder Profile
Cardholder Activity
View All Activity
Activity Dispute Form
Cardholder Reports
Cardholder Statement
Cardholder Spending by Service
IIAS Merchants

Cardholder's Name: [Name]
Cardholder's ID: [ID]

Cardholder Profile
Summary Sheet
Details are delayed due to Account Election Approval

USING YOUR BENEFITS CARD FOR PRESCRIPTIONS AND OVER-THE-COUNTER MEDICINES IS EASY!

- Use your benefits card at merchants which can identify FSA/HRA eligible expenses.
- You can determine if a merchant is participating by referencing the list below.
- Check the list to find your store before you order prescriptions or shop for over-the-counter (OTC) items.
- Swipe your benefits card first and only your FSA/HRA eligible purchases will be deducted from your account.
- You won't have to submit receipts to verify purchases from these merchants, but you should still save your receipts for easy reference.
- Merchants have the option of accepting MasterCard and/or Visa for payment. Before making a purchase with your benefits card, please make sure you know which cards are accepted.

List of Participating Merchants

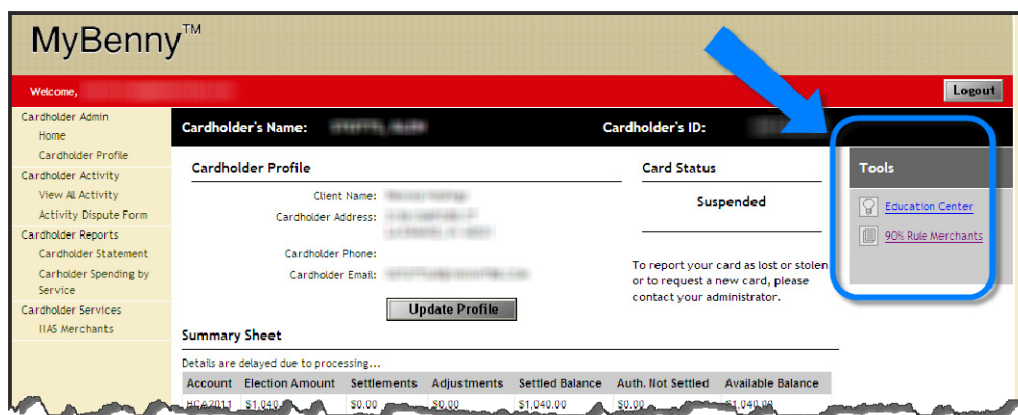
Walgreens
Aetna Home Delivery
Amenpharm Mail Order
Caremark Mail Order
Carolina's Healthcare Mail Order
CIGNA Tel Drug
Express Scripts (ES) Mail Order
Fairview Pharmacy Services
Medco Mail Order
MediMark
NewRx - Wellpoint
Postal Prescription Solutions (PPS)
St. Anthony's Medical Center Rx
Wellbyne Rx

For the full Merchant List, click the link below:
<http://apps.ig-ig.com/IG/IGPublicPage/IIASMerchantList.aspx>
(Merchants you can shop at are listed as "Certified" and "Live".)

Click here to access a complete list of merchants.

SECTION 7: Tools Menu (Right Menu)

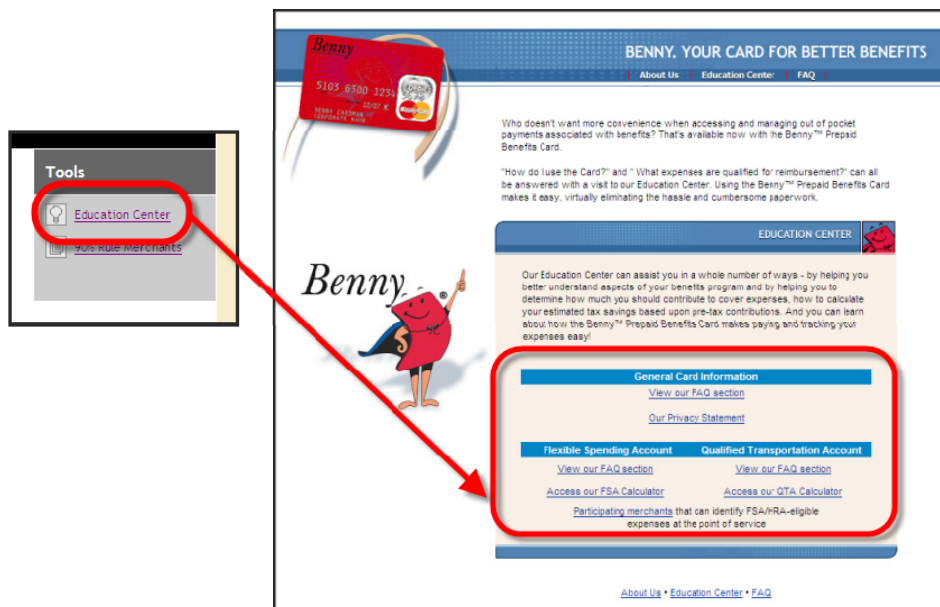
This section will provide additional guidance and details for the **Tools Menu** located to the right of the home page, which includes the Education Center and the 90% Merchant list.



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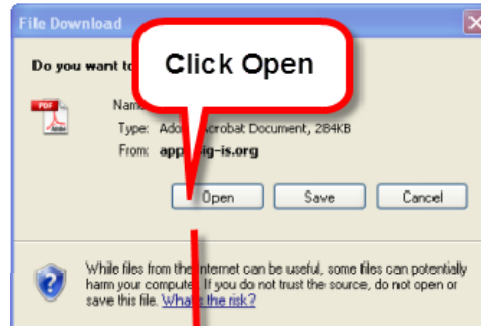
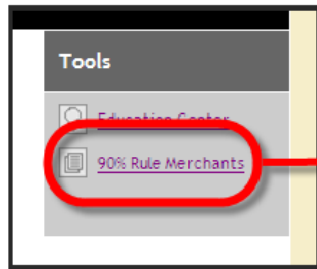
Education Center

- Click on the Education Center link to access the following information:
 - FAQ – Frequently Asked Questions
 - Privacy Statement
 - FSA Calculator Tool, etc.



90% Rule Merchants

- Click on the 90% Rule Merchants link to view a list of merchants that comply with the IRS 90% Rule.
 - **NOTE:** This is a list of merchants that have registered as meeting the IRS 90% Rule that at least 90% of gross sales are from prescriptions/Rx or qualified over-the-counter healthcare products. This list will be continually updated as additional merchants are registered. Check back often!



Merchants Registered Under IRS 90% Rule

NOTE: This is a list of merchants that have registered as meeting the IRS 90% Rule that at least 90% of gross sales are from prescriptions/Rx or qualified over-the-counter healthcare products. This list will be continually updated as additional merchants are registered. Check back often!

90% Merchant	Address	City	State	Zip	Date Updated
AR Pharmacy	140 Lockwood Ave	New Rochelle	NY	10801	07/28/2011
Foodland Pharmacy	313 E Sand Mountain Drive	Albertville	AL	35950	08/31/2010
#70001 S.A.V-ON.COM	250 PARKCENTER BLVD.	Boise	ID	83726	04/06/2011
12 Corners Apothecary	1832 Monroe Avenue	Rochester	NY	14618	09/01/2011
12th street pharmacy	698 e 12th street	ogden	UT	84404	05/10/2011
18th Avenue Pharmacy	5411 18th Avenue	Brooklyn	NY	11204	03/10/2011
18th Street Apothecary	113 South 18th Street	Philadelphia	PA	19103	09/19/2011
1ST RX PHARMACY INC	837 N CENTER ST	STATESVILLE	NC	28677	05/02/2011
1ST RX PHARMACY INC-GREENBRIAR	308-A MOCKSVILLE HWY	STATESVILLE	NC	28625	05/02/2011
2010 PHARMACY	2010 WILSHIRE BL	LOS ANGELES	CA	90057	11/30/2010
2121 MAIN STREET PHARMACY	134 BENNETT ROAD	CHEEKTOWAGA	NY	14227	01/20/2011
222 Jamaica Economy Drug, Inc.	221-21 Jamaica Avenue	Queens Village	NY	11428	02/01/2011
29 Super Pharmacy	2806 Schofield Ave	Schofield	WI	54476	02/11/2011
5TH STREET PHARMACY	105 NW 5 Street	Orlando	FL	32812	01/21/2011

SECTION 8: UMR Contact Information

UMR contact information is listed below as a quick reference for members.

Customer Service

Phone Number

866 – 868 – 0145

Office Hours

7:00am – 5:00pm CDT

Monday - Friday

Send Supporting Documentation To:

Fax to:

866-881-1200

Email to

umr-fsa@umr.com

Mail to:

**UMR – Flexible Spending
PO Box 8022
Wausau, WI 54402-8022**